

## Win a Mt Buller Family Holiday

When you enter our competition your personal information collected will be used to gather data for our research purposes and continued service improvements. You are able to opt out at any time by contacting Council Festival and Events team at [events@cgd.vic.gov.au](mailto:events@cgd.vic.gov.au) or phone 8571 1000.

The prize includes:

- Two nights' accommodation for two adults and two children in a family room at ABOM Hotel
- Wheel chains rental
- Two days resort entry and parking
- Two days ski or board rental package

**There are two possible ways to enter this fantastic competition:**

- 1. Post a picture or video of yourself at Springvale on the day of the event to Instagram; use [#springvalesnowfest](#) in your post. Your image will need to be easily identifiable as being taken in Springvale (Victoria) to be deemed eligible.**
- 2. At the event, fill in a feedback survey at the Council marquee or with a roving Council Ambassador.**

**Please note this competition is only open to residents of Victoria, Australia. The winner will be asked for proof of their residential address before receiving the prize.**

### Terms and Conditions

1. Submission of an entry is deemed acceptance of the following terms and conditions.
2. How to enter:

On event day, Sunday 28 July 2019, between 12pm-7pm

- Post a picture or video of yourself at the event to Instagram, the image must show identifiable landmarks at the event; images taken in other locations will be disqualified from the competition. Use [#springvalesnowfest](#) in your post.
- Between 11am and 3pm at the 2019 Springvale Snow Fest, find a roving Council Ambassador wearing a red jacket at the event; the entry form is at the end of the survey. You can also find survey forms at the Council Information marquee.
- **Entries close midnight Tuesday 30 July 2019, AEST.**

3. Terms and Conditions for the Prize Package:

- Mt Buller Family Snow Holiday pass for 2 adults and 2 children
- **Redeemable 8 to 29 September 2019 inclusive [Note: If there are issues with these dates we are happy to accommodate in Low Season 2019].**
- Requested dates subject to hotel room availability at time of booking.
- Additional children may be possible at an extra charge.
- Prize does not include transport to or from Mt Buller, meals, ski clothing and accessories, travel insurance, spending money, any taxes payable, or personal expenses. Any other costs incurred in addition to those set out above and that are incidental to the fulfilment of the prize are the responsibility of the winner(s).
- Full terms and conditions on the prize package components including reservations terms & conditions and ticket waiver are available by contacting 1800 BULLER.

4. The entry forms will be drawn at random on **Wednesday 31 July 2019**, at the offices of the City of Greater Dandenong. The winner will be notified by email or via their social media by 5pm, AEST.
5. Should the prize remain unclaimed after three months of the draw and Council has made every effort to contact the winner with the information provided on the entry form, or should the winner not wish or not be able to accept the prize, the prize will be awarded to a runner up drawn at random from the pool of competition entrants. The runners up will only be notified if they have won the prize.
6. The total value of the prize is \$2000 AUD.
7. The prize is not transferrable or exchangeable and cannot be taken as cash or other incentives.
8. Eligibility:
  - Entrants under 18 years of age must have permission from a parent or guardian to enter.
  - Entrants must reside in the state of Victoria, Australia. The winner will be required to provide proof of their residential address. If the winner is not able to provide this evidence, the prize will go to a runner up entrant.
  - Employees of City of Greater Dandenong or Mt Buller are not eligible to enter the lucky draw.

#### **Privacy Statement / Collection Notice**

‘The City of Greater Dandenong values and is committed to protecting your privacy. We handle your personal information in accordance with the *Privacy and Data Protection Act 2014* (Vic).

For information about our broader collection, use, and disclosure of personal information, please refer to our privacy policy at [www.greaterdandenong.com](http://www.greaterdandenong.com)

Information collected from this competition will remain the property of the City of Greater Dandenong and will be kept as long as they are required administratively. Council will manage and dispose of the information in accordance with the *Public Records Act 1973*.

Council will not disclose your personal information to third parties without your consent, unless we are required or authorised to do so by law.

You may request access to, or correction of, documents that contain your personal information which are in our possession. For information on how to make a request for access or correction, please contact Council’s Privacy Officer on 8571 1000. *Requests for access or correction will be handled in accordance with the Freedom of Information Act 1982* (Vic)

If you believe Council has breached your privacy, please forward a written complaint to City of Greater Dandenong, Privacy Officer, PO Box 200, Dandenong, Vic, 3175. ‘