

Greater Dandenong Annual Plan 2018-19



Introduction

In 2017 Greater Dandenong Council, in partnership with its community, created a new Council Plan which highlights Council's six strategic objectives for 2017-21:

- 1** A vibrant, connected and safe community
- 2** A creative city that respects and embraces diversity
- 3** A healthy, liveable and sustainable city
- 4** A city planned for the future
- 5** A diverse and growing economy
- 6** An open and effective Council

In order to deliver on these strategic objectives over the next four years Council must develop an Annual Plan of activity and major works which will occur across the municipality. These plans are developed in line with the community's priorities and Council's available financial, physical and human resources.

Each year Councillors and senior management teams across the organisation review their activities, identify key areas of focus and create actions which align with the annual budget and the community's vision for the future.

In 2018-19 Council will continue to focus on connecting with the community and improving health and wellbeing through the delivery of many festivals and events, arts and culture opportunities, and by supporting sports clubs to increase their participation rates.

Sustainability and open space initiatives feature in the plan with a commitment to increasing education about waste, implementing actions from Council's recently endorsed Urban Tree Strategy, and the drafting of a Climate Change Strategy. The implementation of various master plans and a number of improvement projects including Dandenong Park will contribute to improving the quality and safety of our parks and reserves.

Another key focus for the coming year is supporting the many industries in our city to build on employment opportunities and create quality networks which help connect businesses with the community. Social enterprise and visitor attraction

programs provide opportunities to celebrate our diversity and contribute to the growing economy of our area.

Council is committed to being transparent and accountable in the delivery of this plan and providing opportunities for the community to not only participate in decision making but to provide feedback on Council's effectiveness in providing a voice on its behalf. We look forward to delivering all of the actions outlined in this Annual Plan and providing regular reports on our progress.



Cr Youhorn Chea
Mayor



Strategic Objective 1:

A vibrant, connected and safe community



What we hope to achieve	2018-19 Actions	Timeframe/Deadline	Responsibility
A safe community	• Complete and pass an audit of the Municipal Emergency Management Plan	June 2019	City Projects and Asset Improvement
	• In association with RoadSafe South East, continue to advocate for and promote the implementation of Road Safety for New Arrivals programs within the region	June 2019	Transport and Civil Development
	• In association with RoadSafe South East, continue to advocate for and promote the implementation of programs that address road laws and highlight the impact that alcohol and drugs (legal and illegal), fatigue, speed, hoon behaviour and distractions have on driving abilities	June 2019	Transport and Civil Development
	• Assist Victoria Police with targeted enforcement of speeding and hoon behaviour, through ongoing liaison and data provision	June 2019	Transport and Civil Development
	• Provide ongoing funds via Council's Local Area Traffic Management prioritisation program for road safety treatments to address priority locations, where the greatest road safety risks are identified	June 2019	Transport and Civil Development
	• Host the 2018 Walk Against Family Violence	November 2018	People and Procurement
	• Support and participate in regional activities aimed at the primary prevention of violence against women	June 2019	Community Wellbeing
	• Advocate for and assist Asylum Seekers and Refugees living in the community by implementing the actions of the Greater Dandenong People Seeking Asylum and Refugees Action Plan 2018-21	June 2019	Community Wellbeing
	• Maintain eSmart Libraries accreditation to equip libraries and connect communities with the skills needed for smart, safe and responsible use of technology	June 2019	Community Arts, Culture and Libraries
	• Implement the Domestic Animal Management Plan 2017-20	June 2019	Regulatory Services
• Maintain the Safe City CCTV system in accordance with specified performance standards	June 2019	Regulatory Services	
A city with high community participation	• Continue to participate in the state and federally represented school based community hubs Strategic Advisory Group and the local Greater Dandenong Community Hubs in Schools Strategic Group	June 2019	Community Wellbeing
	• Deliver three initiatives to enhance and strengthen education and employment outcomes for young people in Greater Dandenong, including actions from the Mayoral Youth Employment Taskforce	June 2019	Community Wellbeing
	• Create and promote two opportunities for young people to participate in physical activity, including a focus on addressing barriers to young women's participation	June 2019	Community Wellbeing



Strategic Objective 1:

A vibrant, connected and safe community (continued)

What we hope to achieve	2018-19 Actions	Timeframe/Deadline	Responsibility
A city with high community participation (continued)	<ul style="list-style-type: none"> Undertake a Sport Participation Survey to provide up to date information on sport and recreation trends and activity 	June 2019	Community Wellbeing
	<ul style="list-style-type: none"> Investigate the gaps and demand for alternative sporting opportunities in the City of Greater Dandenong (CGD) 	June 2019	Community Wellbeing
	<ul style="list-style-type: none"> Develop and deliver eight festivals and events across the city that are accessible and inclusive, financially and environmentally sustainable, and contribute to the creativity and vibrancy of Greater Dandenong 	June 2019	Community Arts, Culture and Libraries
A well informed and connected community with improved health and wellbeing	<ul style="list-style-type: none"> Provide aged and disability assessment services as part of the Regional Assessment Service (RAS) 	June 2019	Community Care
	<ul style="list-style-type: none"> Provide home care, personal care and respite care services 	June 2019	Community Care
	<ul style="list-style-type: none"> Provide planned activity groups and meals on wheels services 	June 2019	Community Care
	<ul style="list-style-type: none"> Develop a Sport and Recreation Women's Program to assist female participation 	June 2019	Community Wellbeing
	<ul style="list-style-type: none"> Develop a brand and marketing strategy to increase awareness and information about the range of available sport and recreation programs, services and facilities 	June 2019	Community Wellbeing
	<ul style="list-style-type: none"> In conjunction with Monash Health work with clubs to ensure the provision of healthy club environments through the implementation of programs such as the responsible service of alcohol, healthy eating and the promotion of smoke free environments 	June 2019	Community Wellbeing
	<ul style="list-style-type: none"> Maintain food safety – inspect all registered food premises annually and report outcomes 	June 2019	Regulatory Services
	<ul style="list-style-type: none"> Maintain food safety and public health standards – interact with other local authorities, Environmental Health Professionals Australia (EHPA), Municipal Association of Victoria (MAV) and State Government departments 	June 2019	Regulatory Services
	<ul style="list-style-type: none"> Monitor adolescent immunisation rates and report on the number of adolescents immunised according to the National Immunisation Program (NIP) Secondary School Program. 	June 2019	Community Wellbeing
<ul style="list-style-type: none"> Monitor childhood immunisation rates and report on the number of children under 10 years of age immunised according to the NIP 	June 2019	Community Wellbeing	

Strategic Objective 2:

A creative city that respects and embraces its diversity



What we hope to achieve	2018-19 Actions	Timeframe/Deadline	Responsibility
Enhanced partnerships with agencies and stakeholder groups to deliver quality services	<ul style="list-style-type: none"> In consultation with key stakeholders, develop options for Council's consideration to respond to the Commonwealth Aged Care Reform Agenda and National Disability Insurance Scheme (NDIS) 	June 2019	Community Care
	<ul style="list-style-type: none"> Work with the Alliance for Gambling Reform to advocate to extend their impact within CGD 	June 2019	Community Wellbeing
A harmonious community that celebrates diversity	<ul style="list-style-type: none"> Deliver 10 youth activities in public spaces that promote pro-social behaviour and build a sense of community belonging 	June 2019	Community Wellbeing
	<ul style="list-style-type: none"> Implement actions from the Reconciliation Action Plan through engagement with the Dandenong and District Aborigines Cooperative and other key Aboriginal led organisations 	June 2019	Community Wellbeing
	<ul style="list-style-type: none"> Deliver the Home exhibition and program that features artists of Refugee and Asylum Seeker background 	December 2018	Community Arts, Culture and Libraries
Increased participation in creative and cultural activities	<ul style="list-style-type: none"> Host the 2018 Children's Forum 	June 2019	Community Wellbeing
	<ul style="list-style-type: none"> Provide 20 community arts opportunities for artists, residents and businesses through performance, exhibitions and programs 	June 2019	Community Arts, Culture and Libraries
	<ul style="list-style-type: none"> Provide 10 opportunities for artists from a range of art forms through the annual artists in residency program 	June 2019	Community Arts, Culture and Libraries
A city well known for working together with its community	<ul style="list-style-type: none"> Implement year two actions of the Positive Ageing Strategy 2017-25 	June 2019	Community Care
	<ul style="list-style-type: none"> Implement year two actions of the Disability Action Plan 2017-23 	June 2019	Community Care
	<ul style="list-style-type: none"> Investigate the opportunity and content to encourage participation and promote opportunities for disability sports within CGD 	June 2019	Community Wellbeing



Strategic Objective 3: A healthy, liveable and sustainable city

What we hope to achieve	2018-19 Actions	Timeframe/Deadline	Responsibility
A city that delivers a clean and healthy environment for people to enjoy	• Develop and deliver a 2018-19 Waste Education Program	June 2019	Infrastructure Services and Planning
	• Work regionally with South East Councils Climate Change Alliance (SECCCA) and the Council Alliance for a Sustainable Built Environment (CASBE) to implement various sustainability projects and initiatives	June 2019	Planning and Design
	• Undertake the annual sustainability festival and awards	March 2019	Planning and Design
	• Implement actions from the Green Wedge Management Plan	June 2019	Planning and Design
	• Monitor materials recycling and green waste processing sites across the municipality	June 2019	Regulatory Services
A city that prepares for climate change	• Publish the annual report on the Sustainability Strategy	November 2018	Planning and Design
	• Complete background reports and prepare a draft Climate Change Strategy	June 2019	Planning and Design
A network of quality parks, reserves and sportsgrounds	• Undertake Dandenong Park improvements	June 2019	City Projects and Asset Improvement
	• Implement walking and cycling programs while improving online access to walking and cycle paths/trails	June 2019	Community Wellbeing
Infrastructure that supports people and business	• Review the Asset Management Policy	June 2019	Infrastructure Services and Planning
	• Deliver Council's Capital Works Program	June 2019	City Projects and Asset Improvement
	• Undertake the major stormwater renewal projects program	June 2019	City Projects and Asset Improvement
	• Consider parking throughout the administration of the Greater Dandenong Planning Scheme	June 2019	Transport and Civil Development
	• Advocate to external organisations such as VicRoads and neighbouring municipalities to reduce the barriers to cycling	June 2019	Transport and Civil Development
A range of quality streetscapes and public places that build pride	• Implement year one of the Urban Tree Strategy 2018-23	June 2019	Infrastructure Services and Planning
	• Deliver Graffiti Clean Up Day	June 2019	Regulatory Services

Strategic Objective 4: A city planned for the future



What we hope to achieve	2018-19 Actions	Timeframe/Deadline	Responsibility
An adequate supply of residential, commercial and industrial development	• Commence the Dandenong South National Employment and Innovation Cluster Structure Plan in conjunction with the Victorian Planning Authority	June 2019	Planning and Design
	• Complete the review of the Noble Park Activity Centre Structure Plan	June 2019	Planning and Design
	• Complete the Planning Scheme Amendment for the Springvale Activity Centre Structure Plan	June 2019	Planning and Design
Revitalised activity centres	• Implement staged delivery of the Springvale Boulevard project	June 2019	Activity Centres Revitalisation
	• Undertake the Afghan Bazaar Cultural Precinct stage three B streetscape	June 2019	Activity Centres Revitalisation
	• Undertake the Walker Street streetscape stage two construction	June 2019	Activity Centres Revitalisation
	• Commence the redevelopment of the Masonic Hall Art Gallery	June 2019	Activity Centres Revitalisation
	• Progress options to redevelop the Warwick Avenue Precinct	June 2019	Activity Centres Revitalisation
	• Monitor the 10 year Infrastructure Plan for the Activity Centres	June 2019	Activity Centres Revitalisation
	• Monitor, implement and promote Activity Centre parking changes	June 2019	Activity Centres Revitalisation
	• Undertake phase two of the Revitalising Central Dandenong project	June 2019	Activity Centres Revitalisation
Assets planned to meet future community needs	• Implement the Indian Cultural Precinct Framework	June 2019	Activity Centres Revitalisation
	• Develop a Public Lighting Strategy	June 2019	Infrastructure Services and Planning
	• Deliver the first half of the stage two Springvale Community Precinct project	June 2019	City Projects and Asset Improvement
	• Undertake the road resurfacing program	June 2019	City Projects and Asset Improvement
	• Develop a Public Transport Advocacy Statement	June 2019	Transport and Civil Development
	• Develop a Multi Modal Transport Infrastructure Plan for the Dandenong Activity Centre	June 2019	Transport and Civil Development
	• Review and implement the Municipal Early Years Infrastructure Plan	June 2019	Community Wellbeing



Strategic Objective 4: A city planned for the future (continued)

What we hope to achieve	2018-19 Actions	Timeframe/Deadline	Responsibility
Quality public open space provided across the city	• Implement the master plan for Dandenong Park	June 2019	Planning and Design
	• Implement the existing Open Space Strategy to improve the quality of parks, reserves and playgrounds	June 2019	Planning and Design
	• Complete background reports and prepare a draft revised Open Space Strategy	June 2019	Planning and Design
	• Complete the review of the Dog Off-leash Strategy and select early actions for implementation	June 2019	Planning and Design
	• Develop and implement master plans for various reserves, including playgrounds	June 2019	Planning and Design
Increased sustainability of residential, commercial, industrial and Council developments	• Develop a policy for the implementation of infill development cost recoveries for impact on existing infrastructure assets	June 2019	Infrastructure Services and Planning
	• Meet with social housing providers to investigate and facilitate local opportunities	June 2019	Activity Centres Revitalisation
	• Complete the Planning Scheme Amendment for the Environmentally Sustainable Design local policy	June 2019	Planning and Design

Strategic Objective 5: A diverse and growing economy



What we hope to achieve	2018-19 Actions	Timeframe/Deadline	Responsibility
A city that supports the economic contribution, strength and diversity of its industries	• Develop an Activity Centre's Investment prospectus	June 2019	Activity Centres Revitalisation
	• Publish four editions of Stakeholder Business Magazine and relevant e-newsletters	June 2019	Economic Development
	• Deliver a minimum of eight events as part of a small business workshop series	June 2019	Economic Development
	• Deliver a minimum of five food manufacturers collaborative network events	June 2019	Economic Development
	• Host the annual Real Estate and Developer Forum	June 2019	Economic Development
A tourist destination attracting new visitors	• Implement a visitor attraction marketing program to attract visitors and keep local residents aware of activities and events	June 2019	Economic Development
	• Host 15 cultural and food tours across Dandenong and Springvale	June 2019	Economic Development
A resilient employment hub	• Deliver a key event for secondary school students that promotes diversity of career opportunities	June 2019	South East Business Networks
	• Lead the Community Revitalisation Employment Project incorporating the One Per Cent initiative	June 2019	South East Business Networks
A great place for business	• Host at least one industry golf day event to raise funds in support of local charities	June 2019	South East Business Networks
	• Monitor and report the number of network activities conducted with a target of 50	June 2019	South East Business Networks
	• Provide activities that encourage opportunities for women and promote women in business	June 2019	South East Business Networks
A city where business and community work together	• Deliver a development program for social enterprises	June 2019	Economic Development
	• Finalise bid for A-League team in the South-East and progress the development of a stadium proposal	November 2018	Greater Dandenong Business
A city that is connected to the global economy	• Promote grant, trade mission and business development programs and facilitate local business participation	June 2019	Economic Development
	• Support the Future of Manufacturing program and the development of the Manufacturing Connectivity Centre	June 2019	South East Business Networks
	• Deliver activities that provide exposure and knowledge of global trends and encourage internationalisation	June 2019	South East Business Networks



Strategic Objective 6: An open and effective Council

What we hope to achieve	2018-19 Actions	Timeframe/Deadline	Responsibility
A Council connected with the community, providing an effective voice on their behalf	• Facilitate Community Forums as requested by Councillors	June 2019	Governance
	• Achieve an index score of 76 or higher for customer satisfaction (Community Satisfaction Survey)	June 2019	Communications and Customer Service
	• Achieve an index score of 62 or higher for community consultation and advocacy (Community Satisfaction Survey)	June 2019	Communications and Customer Service
	• Grow Council's social media following by ten per cent from a base figure of 17,000	June 2019	Communications and Customer Service
	• Maintain a detailed advocacy register on Council's website and prepare an updated advocacy document for distribution to local Members of Parliament	June 2019	Communications and Customer Service
	• Review and update the Community Engagement Framework	June 2019	Communications and Customer Service
Decision making which is transparent and accountable	• Produce and adopt the Annual Budget by 30 June 2019 in line with the new requirements of the Local Government Act	June 2019	Finance and Information Technology
	• Achieve an index score of 61 or higher for making decisions in the interest of the community (Community Satisfaction Survey)	June 2019	Communications and Customer Service
	• Review the Council Plan 2017-21 and develop the Annual Plan 2019-20	June 2019	Communications and Customer Service
	• Continue to implement the Digital Strategy and publish to the community the outcomes achieved against the prior year	June 2019	Communications and Customer Service
	• Undertake community consultation for the Annual Budget 2019-20	March 2019	Communications and Customer Service
	• Commence planning preparations for the 2020 Council election including the potential need to conduct an electoral review of Council's ward structure depending on the final requirements of the new Local Government Act	June 2019	Governance
	• Develop and provide guidance to Council on the implementation of the new conflict of interest framework within the new Local Government Act	June 2019	Governance
	• Develop a Transparency Policy in line with the requirements of the new Local Government Act	June 2019	Governance
	• Develop in conjunction with Council, governance rules to define the meeting procedure regulations for Council in line with the requirements of the new Local Government Act	June 2019	Governance

Strategic Objective 6: An open and effective Council (continued)



An innovative and technologically connected Council	• Investigate, in conjunction with the Metropolitan Waste and Resource Recovery Group, and report on alternate waste treatments to increase resource recovery and remove the reliance on landfill	June 2019	Infrastructure Services and Planning
	• Continue to develop on-line digital forms to supplement current manual processes and promote these products to the community	June 2019	Finance and Information Technology
	• Complete a redevelopment of Council's intranet and commence redevelopment of the corporate website	June 2019	Communications and Customer Service
	• Complete a Workforce Management Plan in line with the requirements of the new Local Government Act	June 2019	People and Procurement
A well-managed and high performing Council	• Complete the development of a CEO remuneration policy as required under the new Local Government Act	June 2019	People and Procurement
	• Enhance the Pulse corporate reporting and risk management system across Council for improved performance reporting, risk identification and mitigation	June 2019	People and Procurement
	• Ensure Local Government Act general compliance across the organisation through the ongoing management of the legislative compliance system	June 2019	Governance
	• Review the Long Term Financial Strategy and seek Council adoption of the revised framework in line with the new requirements of the Local Government Act	June 2019	Finance and Information Technology
	• Maintain sound financial practices by completion of the Annual Financial Statements for the year ended 30 June 2018 and receive full audit clearance by the legislated time frame of 30 September (including compliance with the Model Financial Report)	June 2019	Finance and Information Technology
	• Develop a Revenue and Rating Strategy in line with the requirements of the new Local Government Act	June 2019	Finance and Information Technology
	• Liaise with the Valuer General to ensure the smooth introduction of centralised valuations and undertake annual rate modelling based on revaluations	June 2019	Finance and Information Technology
	• Review and update the Audit Advisory Committee Charter based on new responsibilities contained in the Local Government Act	June 2019	Governance
	• Maintain all public registers required in accordance with the Local Government Act and associated regulations	June 2019	Governance
	• Manage the effective leasing of Council's commercial property portfolio including seeking new lease opportunities for spaces which are currently vacant	June 2019	Governance

