

Contacts



Emergency Assistance Service



IN A EMERGENCY

Police, Fire & Ambulance



Flood / Storm Emergency

SES

132 500

National Security Hotline	1800 123 400
Crime Stoppers	1800 333 000
Greater Dandenong Councils Customer Service Number	03 8571 1000
Operating Hours	8:00am – 5:30pm
After Hours Emergency Number	03 8571 1000
Power Outages and Downed Power Lines	Water Supply (including burst mains and sewerage spills in public areas)
Southern & South East Metro and Mornington Peninsula United Energy – 13 20 99	Yarra Valley Water – 13 27 62 South East Water – 13 28 12
Outer South Eastern suburbs SP Ausnet – 13 17 99	Gas
Inner City Southern Suburbs CitiPower – 13 12 80	SP Ausnet – 13 67 07 Multinet Gas – 13 26 91
Emergency Information Broadcasters	
ABC 774AM, 3AW 693AM and All Commercial Broadcasters and Sky News Television Full list of broadcasters – www.emv.vic.gov.au	

VIC EMERGENCY Information

www.emergency.vic.gov.au

1800 226 226

Number replaces the Victorian Bush Fire Line and Vic Flood Information Line

Vic Emergency App replaces Fire Ready App.

Emergency Relief and Recovery

www.recovery.vic.gov.au

or by phoning the
Victorian Emergency Recovery Information
line on **1300 799 232**

Translation & Interpreting Service-

National Relay Service – **13 36 77**

Speak & Listen - **1300 555 727**

SMS Relay - **0423 677 767**

Quote Phone Number you wish to call

Access to immediate 24hr telephone
interpreting services.

TIS National **13 14 50**



NON URGENT MEDICAL ASSISTANCE

Medical at Home

after hours GP **8341 1888**

Home visits and telephone triage.

www.afterhoursgp.com.au

Nurse-On-Call **1300 60 60 24**

Nurse on Call

(24 Hours) **1300 303 024**

Lifeline Phone

131 114

Parent Line Telephone
Support Services

132 289

Counselling for
families with children up to 18 years.

Kids Help Line

1800 551 800

Confidential telephone
counselling service for
young people aged 5-25 years.

Men's Line Australia

1300 789 978

24 hour counselling and advice.

Australian Red Cross -
Register.Find.Reunite

1800 727 077

Safe Steps

Family violence support

1800 015 188

Victorian Disaster Legal Aid

1800 677 402

Centrelink

132 850

Superannuation
(early access on compassionate grounds)

1300 131 060

State Trustees

(03) 9667 6466

Department of Human Services
Financial Help

<http://www.dhs.vic.gov.au/for-individuals/financial-support>

Beyondblue information line

1300 224 636

Mental Health Assistance Line

1300 280 737

Insurance Council

1300 728 228

Department of Economic
Development, Jobs, Transport
and Resources (DEDJTR)

<http://economicdevelopment.vic.gov.au>

131 186

Wildlife Victoria

1300 094 535

Energy Safe Victoria

1800 800 158