

YOUR RESPONSIBILITIES

Conditions of entry apply when visiting Greater Dandenong Libraries.

To use Library facilities and services you need your Library card.

When you sign as a member or act as a guarantor for individuals under 18 years you agree to comply with Library rules.

FEES AND CHARGES

- Borrowed items must be returned or renewed by the due date.
- Fees are charged for items returned late.
- Replacement and processing fees apply for all damaged, lost or stolen items.

LOST CARD

- Tell us if your card is lost or stolen.
- You are responsible for any items borrowed on your card before you report it lost.
- A fee will apply to issue a new card.

DIGITAL ACCESS

By using the City of Greater Dandenong Libraries free WiFi or by logging into our library computers you agree to the Digital Conditions of Use.

LIMITATION OF LIABILITY

Use of audio visual and electronic materials is at the user's own risk.

PRIVACY

We respect your privacy. We will not sell or give away your personal information unless required by law.



GREATER DANDENONG



Contact Library staff or access greaterdandenonglibraries.com for more information about Library policies and guidelines

HAVE YOUR SAY

We welcome feedback on services and activities.

Email us your thoughts or fill in a form at the Library.



Welcome

imagine, explore, discover

Springvale Library
411 Springvale Road, Springvale
Dandenong Library
225 Lonsdale Street, Dandenong

1300 630 920

@ CGDlibraries@cgd.vic.gov.au

greaterdandenonglibraries.com



TTY: 133 677
Speak and listen: 1300 555 727
Online: relayservice.gov.au



TIS: 13 14 50

Welcome...

...to Greater Dandenong Libraries.

We have books, magazines, CDs, DVDs, Blu-rays and more to borrow – plus new technologies, events and services.

Our friendly, skilled library staff are on hand to guide you through the many free materials and services available.

Visit us in person at the Dandenong or Springvale branches, or log on to our virtual library anytime at greaterdandenonglibraries.com/thevault



JOIN

Membership is free and open to everyone.

Simply bring along identification and sign up.

A parent/guardian is required for people aged under-18.



Greater Dandenong Libraries is a Swift One Card Library.

YOUR LIBRARY ONLINE

Access your library online 24/7 at greaterdandenonglibraries.com/thevault or download the app to:



- Search the library collection
- Download eBooks and eMagazines
- Access online resources
- See what's on
- Renew items, place holds and more!



AT YOUR LIBRARY

For Children

- Children's area with a great selection of children's books, DVD/CDS
- Weekly storytime for babies and pre-schoolers
- Fun school holiday activities

For Young People

- Huge range of young adult fiction, graphic novels, comics, music and more
- Resources for school projects
- Study spaces with free WiFi access
- Youth driven programs including study support
- Science, technology and engineering programs

For Everyone

- Free computers (bookings required, and conditions of use apply)
- Use your own device and log-in to free WiFi

- A variety of creative, digital literacy, business and general programs and workshops
- Large print, talking books, newspapers and magazines
- Local and family history resources
- Items in a wide range of community languages
- English and learning resources
- Language and literacy advice and referral
- Library Tech Assist
- Literacy and learning help and support for adults

BORROW



RENEW

40 items per card, including up to 10 DVD/CDs & 20 magazines. Items may be borrowed for 3 weeks (1 week for magazines).

Renew in person, by phone or visit greaterdandenonglibraries.com/thevault or via our library app.

You can renew items twice, unless they are overdue or on hold for other patrons.



RETURN

You can return your items to any Greater Dandenong Library branch 24 hours a day, 7 days a week or to any participating Swift library.



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NEED HELP?

Can't visit the library in person?

Contact the library to find out if you are eligible for:

- **Home Library Service** – where items are delivered to your door
- **Coffee Club** – our community bus brings you to the library to browse, borrow and socialise over refreshments
- **Ask a librarian** – A librarian will answer your online library question within three business days