1. Purpose

To recognise the importance of the service war veterans have provided to our community, through the provision of free parking to eligible war veterans in certain areas and implement a clear procedure to facilitate this.

2. Background

In July 2002 Council determined that war veterans of a certain classes would receive concessional parking benefits with in the City of Greater Dandenong in recognition of their service to the Nation.

3. Scope

This Policy applies to all war veterans who are eligible to receive a Gold Card, TPI or EDA entitlement from the Department of Veterans Affairs.

The Policy also applies to all time restricted areas controlled by the City of Greater Dandenong, where a fee for parking is normally required to be paid, and will be applied by all council staff having responsibility for issuing such permits.
4. References

- Road Safety Act 1986
- Local Government Act 1989
- Veterans Affairs Legislation Amendment Act (Federal)
- Military Rehabilitation and Compensation Act 2004 (Federal)
- Adopted at an Ordinary Council Meeting in July 2002

5. Definitions

The terms TPI, EDA and POW Gold Card used in this policy have the same meanings as set out in the Veterans Entitlements Act 1986 and guidelines created there-under.

- **EDA** means: *Extreme Disablement Adjustment*
- **TPI** means: *Total and Permanent Disablement*
- **Gold Card** means: *a type of Health Care Card issued by the (Federal) Department of Social Security or Veterans Affairs*

6. Council Policy

Council will provide free parking to all war veterans who are eligible to receive a Gold Card, TPI or EDA entitlement from the Department of Veterans Affairs, in all time restricted areas controlled by the City of Greater Dandenong, where a fee for parking is normally required to be paid.

**ELIGIBILITY FOR PERMITS**

6.1 Service Personnel parking permits may only be issued to war veterans who qualify for a TPI, EDA or POW Gold Card, under the provisions of the Veterans Entitlements Act 1986 and guidelines created there-under.
6.2 Permits are not available to the spouses or children of these Card holders.
6.3 Permits are only available to Card holders who are residents of the City of Greater Dandenong.
6.4 Any disputes regarding eligibility shall be resolved with the assistance of the local Returned Services League branch.
6.5 The onus of proof of eligibility shall rest with the applicant.
CONDITIONS OF USE

6.6 Permits may only be used in vehicles where a permit holder is either driver or passenger.
6.7 Permits only apply to Council controlled streets and car parks, including Multi-deck car parks.
6.8 Time restrictions shown on signage must still be complied with, as must all other relevant Road Rules.
6.9 Permit must be displayed on the front windscreen of the vehicle, as close as practicable to the passenger side.
6.10 All permit details must be readily visible from outside the vehicle, at all times.
6.11 Permits are not transferable and must be returned to council if permit holder ceases to live in the municipality or passes away.
6.12 Permits will initially be issued for a three year period, with a common expiry date of 31 October.
6.13 Permits are automatically cancelled after the expiry date, unless otherwise renewed.
6.14 Application for renewal of permits is the responsibility of the permit holder.
6.15 Wilful mis-use of permits may result in cancellation.

ISSUE OF PERMITS

6.16 Permit applications are available at local RSL sub-branches, Customer Service Centres or by mail.
6.17 Applications may be lodged in person at any Council Customer Service Centre or mail to:

City of Greater Dandenong
PO Box 200
DANDENONG 3175

Customer Service Centres are located at:

1. 397 – 405 Springvale Road, Springvale
2. Shop A7 Parkmore Shopping Centre, Keysborough
3. 39 Clow Street, Dandenong

6.18 Properly completed applications lodged by mail will be processed within five working days.
6.19 Where properly completed applications are lodged in person, permits will be issued at the time.
6.20 Applicants must attach a photocopy of their Card, to their applications.
7. Related Documents

- Application form – War Veterans Concessions permit
- Fact Sheet – War Veterans Concession permits